

MEDI-CAL SUSPENSION

Medi-Cal benefits are suspended, but not discontinued, for up to one year for Medi-Cal beneficiaries entering a public institution

If your Medi-Cal Benefits have been suspended and you have been released from County Jail or State Prison, contact your Eligibility Worker or the Customer Service Center at 1-866-613-3777.

Your Medi-Cal benefits will be restored, without a new application, on the day you are no longer considered an inmate, if released within the 12-month period.

Annual Renewal

- The annual renewal process must be completed during the suspension period.
- For certain beneficiaries, we will attempt to renew your Medi-Cal eligibility electronically. If we are unable to, we will send you the renewal form.
- You must provide the completed form and information by the due date during the suspension period.
- Failure to complete the annual renewal will result in the discontinuance of Medi-Cal benefits.

Managed Care Plan

If you have been released within 90 days, your Managed Care Plan will be re-instated. Your medical provider plan drops if you were incarcerated beyond 90 days. Upon release, you will receive another packet to submit a new provider selection.